New Hampshire Family-Centered Early Supports and Services

Program Directory

December 2019
New Hampshire’s Developmental Services System

Area Agencies

There are 10 Area Agencies that are divided into geographical regions throughout New Hampshire that contract with the NH Bureau of Developmental Services to provide services to individuals with developmental disabilities and families. Each Area Agency is the State contract designee to provide services (including Early Supports and Services) in their respective region and combined they serve New Hampshire’s developmental disability, and acquired brain injury communities totaling in excess of 6,000 individuals.

This map shows how the ten area agencies are distributed across the state.

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### Towns and Cities by Region

#### Region I

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<td>Groveton</td>
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<tr>
<td>Barlett</td>
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<td>Benton</td>
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<td>Berlin</td>
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<td>Bethlehem</td>
<td>Jefferson</td>
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<td>Brookfield</td>
<td>Lancaster</td>
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<td>Carroll</td>
<td>Landaff</td>
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<td>Clarksville</td>
<td>Lincoln</td>
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<td>Chatham</td>
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<td>Colebrook</td>
<td>Littleton</td>
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<td>Columbia</td>
<td>Livermore</td>
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<td>Conway</td>
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<td>Dalton</td>
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<td>Dixville</td>
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<td>Dunmer</td>
<td>Millsfield</td>
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<td>Easton</td>
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<td>The Children’s Pyramid</td>
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<tr>
<td>Easterseals NH Family Centered Early Supports and Services</td>
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<td>Statewide Services</td>
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</tbody>
</table>
Region 1

FCESS Program: Northern Human Services
Family-Centered Early Supports and Services
71 Hobbs Street Suite 102, Conway, NH 03818

Program Director
Karen Willett, Program Director
Office: 603-447-8047
Cell: 603-662-2234
Fax: 603-447-4358
kwillett@northernhs.org

Intake Coordinator
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603-447-8044
Cell: 603-986-0086
FAX: 603-447-4358
crowe@northernhs.org

Records Assistant
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Fax: 603-447-4358
rcurtis@northernhs.org

Data Entry, Billing and Compliance
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Fax: 603-447-4358
tgallagher@northernhs.org

Region 1 Area Agency: Northern Human Services
87 Washington Street, Conway, NH 03818 603-447-3347  FAX: 603-447-8893
www.northernhs.org
Executive Director: Eric Johnson  Business Manager: Dale Heon
ejohnson@northernhs.org  dheon@northernhs.org

AA FCESS/FS Management
Mark Vincent
Office: 603-447-8224
Fax: (603) 837-9061
mvincent@northernhs.org

Family Support
Coos County (except Whitefield & Lancaster)  Upper Grafton Counties (Whitefield/Lancaster)
Stacey Bilodeau  Shanon Smith
Family Support Coordinator  Family Support Coordinator
603-636-2555 – Groveton  603-447-8339 – Upper Grafton
603-237-4955 - Colebrook
603-752-1005 – Berlin
ssmith@northernhs.org

Carroll County
Amanda Emery
Family Support Coordinator
603-447-8051
aemery@northernhs.org
Region 2

FCESS Program:  PathWays Family-Centered Early Supports and Services
654 Main Street, Claremont, NH 03743

Program Director & Intake Coordinator
Heather Murphy-Hicks
603 504-1520
Fax: 603 542-0421
hhicks@pathwaysnh.org

Region 2 Area Agency:  PathWays of the River Valley
654 Main Street, Claremont, NH 03743  603-542-8706  FAX: 603-542-0421
www.pathwaysnh.org
Executive Director:  Mark Mills
mmills@pathwaysnh.org

Business Manager:  Steven Monette
smonette@pathwaysnh.org

AA FCESS Management
Joseph Smith
603-504-1542
jsmith@pathwaysnh.org

Family Support
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603-542-8706
cshomphe@pathwaysnh.org

Data Entry
Heather Todd-Perham
603-504-1548
htodd@pathwaysnh.org
Region 3

FCESS Program: Lakes Region Family-Centered Early Supports and Services
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Mailing address: PO Box 509, Laconia NH 03247
Phone: 1 800-649-8817

Program Coordinator
Nicole Bushaw
603-581-1559
Fax: 524-0702
nicole.bushaw@lrcs.org

Intake Coordinator
Tylaine Guarriello
603-581-1578
Fax: 524-0702
tyaine.guarriello@lrcs.org

Region 3 Area Agency: Lakes Region Community Services
PO Box 509, Laconia, NH 03247-0509
603-524-8811 FAX 603-524-0702
www.lrcsc.org

President & CEO: Rebecca Bryant
rebecca.bryant@lrcs.org

Vice President & CFO: Shelley Kelleher
shelley.kelleher@lrcs.org

AA FCESS Management
Erin Pettengill
603-581-1571
erin.pettengill@lrcs.org

Family Support/Family Resource Center
Erin Pettengill
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erin.pettengill@lrcs.org

Data Entry
Jennifer Nelson
603-581-1560
jennifer.nelson@lrcs.org
Region 4

FCESS Program: Community Bridges Early Supports and Services Program
70 Pembroke Road, Concord NH 03301

Program Director
Karen Lofgren
603-225-4153 ext. 278
Voice Mail: 226-3212
1 800-499-4153
FAX 603-226-0376
klofgren@communitybridgesnh.org

Intake Coordinator
Megan Demeritt
603-225-4153 ext. 250
1 800-499-4153
FAX 603-225-0376
mdemeritt@communitybridgesnh.org

Assistant Director
Tracey Bombaci
603-225-4153 ext. 212
tbombaci@communitybridgesnh.org

Data Entry
Chris Shuler
603-225-4153 ext. 235
cshuler@communitybridgesnh.org

Region 4 Area Agency: Community Bridges
70 Pembroke Road, Concord NH 03301
603-225-4153 FAX 603-225-0376
www.communitybridgesnh.org

Executive Director: Ann Potoczak
apotoczak@communitybridgesnh.org

Business Manager (CFO): Frank Lossani
flossani@communitybridgesnh.org

AA FCESS Management
Ann Potoczak
apotoczak@communitybridgesnh.org

Family Support
Courtney Faison
603-225-4153
cfaison@communitybridgesnh.org
## Region 5

### FCESS Programs:

<table>
<thead>
<tr>
<th>Program</th>
<th>Address</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>MDS Birth to Three</strong></td>
<td>103 Roxbury Street, Suite 102</td>
<td><strong>Program Director</strong> Jason Peck 603-352-0165 FAX 603-352-1637 <a href="mailto:Jason@mds-nh.org">Jason@mds-nh.org</a></td>
</tr>
<tr>
<td><em>Partnering with Families</em></td>
<td>Keene, NH 03431</td>
<td><strong>Program Coordinator</strong> Kate Jobmann <a href="mailto:kate@mds-nh.org">kate@mds-nh.org</a></td>
</tr>
<tr>
<td><strong>Rise for baby and family</strong></td>
<td>147 Washington Street</td>
<td><strong>Executive Director</strong> Alicia Deaver 603-357-1395 ext. 4020 FAX 603-357-1397 <a href="mailto:adeaver@riseforbabyandfamily.org">adeaver@riseforbabyandfamily.org</a></td>
</tr>
<tr>
<td></td>
<td>Keene, NH 03431</td>
<td><strong>ESS Director</strong> Emily Burke <a href="mailto:eburke@riseforbabyandfamily.org">eburke@riseforbabyandfamily.org</a></td>
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<tr>
<td><strong>Data Entry</strong></td>
<td></td>
<td><strong>Data Entry</strong> Kristie Poanessa <a href="mailto:kpoanessa@riseforbabyandfamily.org">kpoanessa@riseforbabyandfamily.org</a></td>
</tr>
<tr>
<td>Mandi Slate</td>
<td></td>
<td><a href="mailto:mandislate@mds-nh.org">mandislate@mds-nh.org</a></td>
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### Region 5 Area Agency: Monadnock Developmental Services, Inc.

<table>
<thead>
<tr>
<th>Contact Information</th>
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<tbody>
<tr>
<td>121 Railroad Street, Keene, NH 03431 603-352-1304 FAX 603-352-1637 <a href="http://www.mds-nh.org">www.mds-nh.org</a></td>
</tr>
<tr>
<td><strong>Executive Director:</strong> Alan Greene <a href="mailto:alan@mds-nh.org">alan@mds-nh.org</a></td>
</tr>
<tr>
<td><strong>Business Manager:</strong> Joel Fitzpatrick <a href="mailto:Joel@mds-nh.org">Joel@mds-nh.org</a></td>
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<tbody>
<tr>
<td>Lynn Yeiter, Children’s Services Supervisor 603.352.1304 <a href="mailto:lynny@mds-nh.org">lynny@mds-nh.org</a></td>
</tr>
<tr>
<td><strong>AA FCESS Regional Coordinator</strong> Anna Lake 603-352-1304 ext. 267 <a href="mailto:anna@mds-nh.org">anna@mds-nh.org</a></td>
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<tr>
<td>Anna Lake 603-352-1304 ext. 267</td>
</tr>
<tr>
<td><strong>Intake Coordinator</strong> Dale Miner 603-352-1304 ext. 260 FAX 603-352-1637 <a href="mailto:dale@mds-nh.org">dale@mds-nh.org</a></td>
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<tr>
<td>Dale Miner 352-1304, ext. 260</td>
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<td><strong>Data Entry</strong> Dale Miner</td>
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<tr>
<td>Lurleen Morin 352-1304, ext. 243 FAX 603-352-1637 <a href="mailto:lurleen@mds-nh.org">lurleen@mds-nh.org</a></td>
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Region 6

FCESS Programs:

**Gateways Early Supports and Services**
144 Canal Street, Nashua, NH 03064

**Program Director:**
Samuel Burgess
603-459-2793
FAX: 603-889-5460
sburgess@gatewayscs.org

**The Children’s Pyramid**
PO Box 1269, Nashua, NH 03061

**Program Senior Manager:**
Maribeth Rathburn
603-883-8205
FAX: 603-943-7659
mrathburn@nashuacenter.org

**Executive Director:** Emily Manire
emanire@nashuacenter.org

Region 6 Area Agency: Gateways Community Services
144 Canal Street, Nashua, NH 03064   603-882-6333    FAX 603-889-5460
www.gatewayscs.org

**Executive Director:** Sandra Pelletier
spelletier@gatewayscs.org

**Business Manager/Contracts:** Timothy Leach, CFO
tleach@gatewayscs.org 459-2718.

**AA FCESS Management**
**Vice President of Individual and Family Services**
Nze Obinelo
603-459-2749
nobinelo@gatewayscs.org

**Intake Coordinator**
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FAX: 603-889-5460
rbernie@gatewayscs.org

**Family Support**
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Sr. Director of Family and Participant Directed Services
603-459-2745
mpond@gatewayscs.org

**Data Entry**
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603-459-2740
ebates@gatewayscs.org

Roxanne Bernier (NHLeads Data)
603-459-2775
FAX 603-889-5460
rbernie@gateways.org
Region 7

FCESS Programs:

**Easterseals Family Centered Early Supports and Services**
435 South Main St.
Manchester, NH 03102

*Program Director:*
Heather Herod
603-666-5982 Ext. 34
FAX 603-621-3492
Hherod@eastersealsnh.org

**The Moore Center Family Centered Early Supports and Services**
195 McGregor Street Unit 400
Manchester, NH 03102

*Program Director:*
Amy Natale
603-206-2802
FAX 603-622-4278
amy.natale@moorecenter.org

*Program Manager:*
Kim Adams
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FAX 603-622-4278
kim.adams@moorecenter.org

Region 7 Area Agency: The Moore Center
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603-206-2700 FAX 603-206-2710
www.moorecenter.org

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paul.boynton@moorecenter.org

*Business Manager:*
Janet Bamberg
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FAX 603-622-4278
Diane.Bolduc@moorecenter.org

**FCESS Intake Manager**
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FAX 603-792-8305
Elizabeth.Warner@moorecenter.org

**FCESS Intake and Client Specialist & Family Support**
Kathleen McKernan
603-206-2806
FAX 603-622-4278
kathleen.mckernan@moorecenter.org
Region 8

FCESS Programs:

Waypoint Family Centered Early Supports and Services Program
9 Hampton Road, Exeter, NH 03833

Program Director
Melissa Hugener
603-518-4212
FAX: 603-668-6260
HugenerM@waypointnh.org

Administrative Assistant/Intake Coordinator:
Elizabeth Sprague
603-518-4032
SpragueE@waypointnh.org

Richie McFarland Children’s Center
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www.richiemcfarland.org
Phone: 603-778-8193
Fax: 603-778-0388

Executive Director
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psmallporter@richiemcfarland.org

Program / Intake Coordinator
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603-658-6235
sford@richiemcfarland.org

Program Records Manager
Patty Small
603-658-6234
psmall@richiemcfarland.org

Region 8 Area Agency:  One Sky Community Services
755 Banfield Road, Ste 3, Portsmouth NH 03801  603-436-6111  FAX 603-436-4622
www.oneskyservices.org
Executive Director: Chris Muns
c.muns@oneskyservices.org
Business Manager: John M. Moran
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AA FCESS Management
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l.sciuto@oneskyservices.org

AA FCESS Management
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k.bernardkriegl@oneskyservices.org

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s.auclair@oneskyservices.org

Family Support
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Region 9

FCESS Program:  Community Partners: Family Centered Early Supports and Services
Forum Court, 113 Crosby Road Suite #1,
Dover, NH 03820-4375

Director
Kathie Thomas-Sarles
603-516-9300 ext. 9365
FAX: 603-743-3244
ktsarles@communitypartnersnh.org

Intake Coordinator
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FAX: 603-743-3244
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Region 9 Area Agency:  Community Partners:
Forum Court, 113 Crosby Road Suite #1, Dover, NH 03820-4375
603-516-9300        FAX 603-743-3244
www.Communitypartnersnh.org

Executive Director
Brian Collins
bcollins@communitypartnersnh.org

Business Manager
Suzanne Bagdasarian
sbagdasarian@communitypartnersnh.org
603-516-9522

Controller
Jeff Perkins (603)516-9300
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AA FCESS Management
Kathie Thomas-Sarles
603-516-9300 ext. 9365
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Family Support
Deirdre Watson
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Data Entry
Marcela Rhodus
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Region 10

FCESS Programs:

Easterseals Family-Centered Early Supports and Services
15 Ermer Road, Unit 102 & 103
Salem, NH 03079

Director
Pauline Boyce
603-893-0984
FAX: 603-898-4385
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The Children’s Pyramid
PO Box 1269, Nashua, NH 03061

Program Senior Manager
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603-883-8205 ext. 20
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Executive Director: Emily Manire
emanire@nashuacenter.org

Region 10 Area Agency: Community Crossroads
8 Commerce Drive, Atkinson, NH 03811  603-893-1299   FAX 603-893-5401
www.region10nh.org

CEO: Dennis Powers
Executive Director: Cynthia Mahar
cmahar@communitycrossroadsnh.org

Intake Coordinator
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FAX: 603-893-5401
tdudal@communitycrossroadsnh.org

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kjudson@communitycrossroadsnh.org

Data Entry
Rochelle Dumont
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Rdumont@communitycrossroadsnh.org
Statewide Services

**Early Intervention Specialist Certificate**
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603-271-3783
kathleen.gray@dhhs.nh.gov
http://www.dhhs.nh.gov/dcbcs/bds/earlysupport/certification.htm

**NHLeads Data System**
Cris Philipson
603-319-4785
cphilipson@csni.org

**Parent Information Center**
Michelle Lewis, Director
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Concord, NH 03301
603-224-7005
mlewis@picnh.org
http://www.parentinformationcenter.org/

**Welcome to ESS Orientation**
Coordinator: Pamela Miller Sallet
pms88@comcast.net
http://www.dhhs.nh.gov/dcbcs/bds/earlysupport/orientation.htm

**Bureau of Family Centered Services**
Family Centered Early Supports and Services
129 Pleasant Street Concord, NH 03301
Fax: 603-271-5166
1-800-852-3345
http://www.dhhs.nh.gov/dcbcs/bds/earlysupport/index.htm

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Interim Bureau Chief, BFCS
603-271-4498
deirdre.dunn@dhhs.nh.gov

Contact: Kathy Gray, Part C Coordinator
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kathleen.gray@dhhs.nh.gov

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Darlene Ferguson, Part C Data Manager
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State of New Hampshire