

The following F2F HICs are funded by MCHB through the Family Opportunity Act:

ARIZONA: Raising Special Kids, Inc. • (602) 242-4366 or AZ only (800) 237-3007 • www.raisingpecialkids.org

CALIFORNIA: Family Voices of California (415) 282-7494 • www.familyvoicesofca.org

COLORADO: Family Voices Colorado. • (303) 733-3000 or toll free (800) 882-8272 or Providers (877) 731-6017 www.familyvoicesco.org

CONNECTICUT: CT Family Voices at the UConn Center on Disabilities • (860) 679-1595

DELAWARE: DE Family Voices @ Univ of DE Center for Disabilities Studies • (302) 831-1705 or (877) 235-3588

DISTRICT OF COLUMBIA: Family Voices of DC, Inc. (202) 230-8201

FLORIDA: Florida Institute for Family Involvement (FIFI) Toll free (877) 926-3514 • www.fifionline.org

GEORGIA: Parent to Parent of Georgia, Inc. • (770) 451-5484 www.parenttoparentofga.org

HAWAII: Hilopa'a Family to Family Health Information Center (808) 791-3467 • <http://hilopaa.org>

ILLINOIS: The Arc of Illinois • (708) 560-6703 or IL only (866) 931-1110 • www.thearcofil.org/familytofamily

INDIANA: About Special Kids, Inc. • (317) 257-8683 or Toll free (800) 964-4746 • www.aboutspecialkids.org

KANSAS: Families Together, Inc. (316) 945-7747 or Toll free (888) 815-6364 • www.familiesaltogetherinc.org

LOUISIANA: Bayou Land Families Helping Families (985) 447-4461 or toll free (800) 331-5570 www.blffh.org

MAINE: Maine Parent Federation • (207) 623-2144 or ME only (800) 870-7746 • www.mpf.org

MARYLAND: Parents Place of Maryland • (410) 768-9100 or toll free (800) 394-5694 • www.pppmd.org

MASSACHUSETTS: Mass Family Voices @ FCSN 617-236-7210 x. 210 or MA only (800) 331-0688 x. 210 www.massfamilyvoices.org

MICHIGAN: Family Center for Children and Youth with Special Health Care Needs • (517) 241-7197 or MI only (800) 359-3722

MINNESOTA: Parent Advocacy Coalition for Educational Rights (PACER) (952) 838-9000 or toll free (888) 248-0822 www.pacer.org

MISSISSIPPI: University of Southern Mississippi (601) 432-6876 or toll free (866-883-4474) or TTY# (888) 671-0051

MISSOURI: Missouri Developmental Disabilities Resource Center at UMKC-IHD • (816) 235-1763 or MO only (800) 444-0821 • www.moddrc.org

MONTANA: Parents, Let's Unite for Kids (PLUK) (406) 255-0540 or MT only (800) 222-7585 www.pluk.org

NEBRASKA: PTI Nebraska • (402) 934-1488 or Toll free: (800) 284-8520 • www.pti-nebraska.org

NEVADA: Family TIES of Nevada, Inc. • (775) 823-9500 or Toll free (866) 326-8437 • www.familytiesnv.org

NEW HAMPSHIRE: NH Family Voices @ PIC (603) 271-4525 or NH only (800) 852-3345 x. 4525 www.nhfv.org

NEW JERSEY: Statewide Parent Advocacy Network (SPAN) (973) 642-8100 Ext. 110 or toll free (800) 654-SPAN (7726) • www.spannj.org

NEW MEXICO: Parents Reaching Out (PRO) • (505) 247-0192 or NM only (800) 524-5176 • www.parentsreachingout.org

NEW YORK: Parent-to-Parent of New York State (518) 359-3006 or (866) 727-6970 www.parenttoparentnys.org

NORTH CAROLINA: Exceptional Children's Assistance Center (ECAC) • (704) 892-1321 or NC only (800) 962-6817 www.ecac-parentcenter.org

NORTH DAKOTA: Family Voices of North Dakota, Inc. (701) 493-2634 or ND only (888) 522-9654 www.fvnd.org

OKLAHOMA: Oklahoma Family Network (405) 271-5072 • www.oklahomafamilynetwork.org

OREGON: Oregon Family Support Network • (503) 494-7657

PENNSYLVANIA: Parent Education & Advocacy Leadership Ctr (412) 281-4404 or toll free (866) 950-1040 www.pealcenter.org

RHODE ISLAND: Rhode Island Parent Information Network (RIPIN) (401) 727-4144 x. 158 or RI only (800) 464-3399 x. 158 • www.ripin.org

SOUTH DAKOTA: South Dakota Parent Connection (605) 361-3171 or SD only (800) 640-4553 www.sdparent.org

TENNESSEE: Tennessee Disability Coalition (615) 383-9442 x. 13 or TN only (888) 643-7811 www.tndisability.org/familyvoices

TEXAS: Texas Parent-to-Parent • (512) 458-8600 or TX only (866) 896-6001 • www.txp2p.org

UTAH: Utah Family Voices at the Utah Parent Center (801) 808-4220 or UT only (800) 829-8200 www.utahfamilyvoices.com

VERMONT: Vermont Family Network • (802) 764-5290 or VT only (800) 800-4005 • www.VermontFamilyNetwork.org

VIRGINIA: Partnership for People with Disabilities @ Virginia Commonwealth University • 804-827-0202 or toll free (877) 264-8366 • www.vcu.edu/partnership

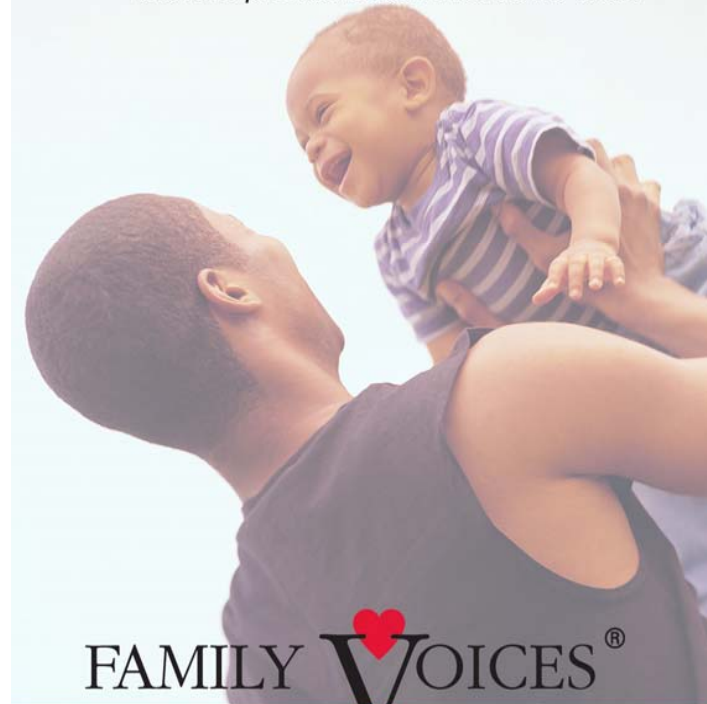
WASHINGTON: Washington PAVE • (253) 565-2266 or Toll free (800) 572-7368 www.familyvoicesofwashington.com

WISCONSIN: Family Voices of Wisconsin • (608) 233-3726 www.wfv.org/fv



Family-to-Family Health Information Centers

Helping families of children and youth with special health care needs and the professionals who serve them



FAMILY VOICES[®]

National Center for Family / Professional Partnerships



Family-to-Family Health Information Centers (F2F HICs)

F2F HICs are nonprofit family-run organizations that assist families of children and youth with special health care needs (CYSHCN) and the professionals who serve them. F2F HICs provide support, information, resources, and training.

There are about 10.2 million CYSHCN under the age of 18 in the US.



F2F HICs are uniquely able to help other families because they are staffed by family members who have first-hand experience negotiating the maze of health care services and programs for CYSHCN. F2F HIC staff know the

issues that families face and help families make informed decisions.

F2F HICs may be independent nonprofit organizations or part of bigger nonprofit organizations or agencies. All F2F HICs have a strong commitment to and expertise about CYSHCN.

Activities of F2F HICs

Each Family-to-Family Health Information Center is unique, reflecting the needs and character of the community and state that it serves. Organizational structure, locations, partnerships, and specific initiatives may vary. However, all F2F HICs carry out the following functions and activities:

- ♥ Assistance to families and professionals
- ♥ Information, education, training, support and referral services
- ♥ Outreach to underserved / underrepresented populations
- ♥ Guidance on public health programs and policy
- ♥ Collaboration with other F2F HICs, family groups, and professionals in efforts to improve services for CYSHCN
- ♥ Evaluation and outcome assessment

Funding for F2F HICs

The Health Resources and Services Administration (HRSA), Maternal Child Health Bureau (MCHB) provides funding for F2F HICs, as authorized by the Family Opportunity Act (FOA) legislation, signed into law in 2006 as a part of the Deficit Reduction Act. As of June 2008, F2F HICs were funded in 41 states and DC. By June 2009, all states/DC will have MCHB-funded F2F HICs.

Questions frequently asked of F2F HICs

- *Is there a health insurance program that will pay for my child's medical needs?*
- *Medicaid has denied payment of some of my child's services. What do I do now?*
- *My child is very medically complicated. How can I best work with her doctors?*
- *Where can I find a support group for families of children with my child's disability?*
- *How can you help us to develop a Family Advisory Committee at our hospital?*
- *Do you have materials appropriate for our growing immigrant community?*
- *We'd like to set up a family-faculty training program. Can you help?*



As the National Center for Family / Professional Partnerships, Family Voices provides technical assistance, training, and connections among F2F HICs and partnering organizations. For more information:

Family Voices, Inc.
 2340 Alamo SE, Suite 102, Albuquerque, NM 87106
 Tel: (888) 835-5669 Fax: (505) 872-4780
www.familyvoices.org

... keeping families at the center of children's health care